



Partners in health

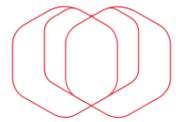
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Medeor

24x7 Hospital



Corporate
Profile



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VPS Healthcare

– the new benchmark in healthcare



Dear Patron

I am pleased to introduce you to the world of VPS Healthcare and the latest addition to our portfolio of market leading brands, Medeor 24x7 Hospital Abu Dhabi.

Established in 2007, VPS Healthcare has a wide range of interests in the healthcare field. Currently one of the fastest growing healthcare companies in the MENA region, VPS Healthcare's interests cover the full spectrum of healthcare concerns in the Middle East and India.

VPS Healthcare recently expanded our portfolio to include hospitals and clinics, pharma manufacturing and retail, remote healthcare management and other interests and has brought the same level energy and enthusiasm to the health arena, leading to early success to this critical area.

Presently, the company has over 1,000 beds spread over ten facilities in the region, but our ambitions are boundless and we plan to expand this offering to 5,000 beds across 20 countries within the next five years.

Never content to rest on our laurels, VPS Healthcare is constantly seeking

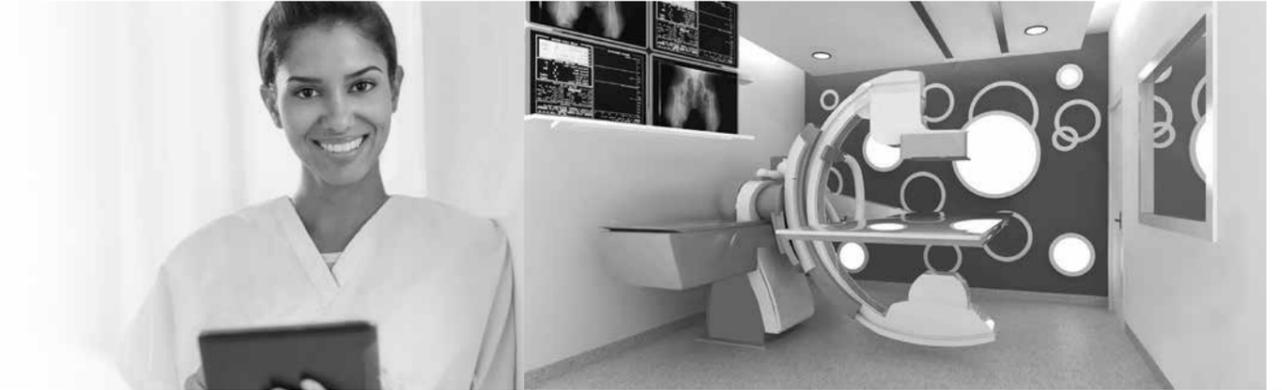
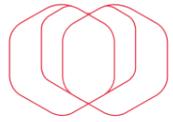
opportunities to set new benchmarks with bold developments. A good example of this unique vision is the Burjeel Medical City, a project on a grand scale that will cover more than one million square feet and focus on ultra-specialised areas like Oncology, Acute Care and Long-term Care and Wellness and will include specialised infrastructure, including an Air Ambulance service.

Fully geared to deal with any medical eventuality, Burjeel Medical City promises to be a state of the art facility that will set new global benchmarks in medical care.

With our commitment to wellness and the highest standards of public healthcare, we will never lose sight of our goal of creating a healthy tomorrow.

Thank you,

Dr. Shamsheer Vayalil
Managing Director



MEDEOR 24x7 Hospital

– A bold new concept in healthcare

Medeor 24x7 Hospital offers a new concept in healthcare – a multi-speciality family hospital that takes the best principles of the hospitality industry and combines it with state-of-the-art medical facilities, diagnostic equipment and hand-picked personnel, to scale new heights in healthcare excellence.

The breakthrough concept behind Medeor 24x7 Hospital is to provide a healthcare service with hospitality at its core, in order to raise the level of personalised attention at key points in the client's journey to total wellness. Each hospital represents a considerable investment in training and technology to ensure maximum efficiency while also offering hotel-like levels of comfort. (This makes the journey to full wellness quicker, easier and more comfortable and thereby as stress-free for the patient as possible).

Medeor 24x7 Hospital personnel are all carefully selected to ensure that they not only offer the necessary skills and experience but also demonstrate a deep empathy for our patients as well as an unreserved passion for the calling. Our staff will always go that extra mile to ensure that each patient receives the individual care they need for a rapid and full recovery. It is a pro-active partnership between healthcare professional and patient, with the emphasis on taking a holistic and long term view on the patient's health.

Naturally, the '24x7' in our name is no coincidence and refers to the fact that all Medeor 24x7 hospitals are open '24 hours a day, 7 days a week'. We are also equipped with emergency rooms and on-site pharmacies to ensure that patients can get the care they need, whenever they need it.





Facilities constructed with patient care in mind



Medeor24x7 Hospital is centrally located in downtown Abu Dhabi, with easy access from the main routes. Housed in an ultra-modern facility - comprising 14 floors and covering over 11,000 square feet - we offer superior medical care combined with superior levels of comfort. The hospital has 100 beds to provide sufficient capacity without sacrificing the patient's personal space. Our patients' comfort is paramount at Medeor24x7 which is why we offer individual rooms on each floor.

All due care was taken in the design to ensure that our patients' safety is given equal priority. All flooring is therefore skidproof, and bacteria and fire-repellent fabrics were utilised throughout all rooms. Further to this philosophy, all materials and furnishings in the rooms have been selected for their bacteria-resistant properties in order to make the rooms as medically sterile as possible. The patient's state of mind is also important and all interior colours and furnishings were carefully selected by specialist decorators to create a welcoming environment that is as soothing as possible.

Not only are physical needs considered, but spiritual and cultural as well, with separate waiting areas for women and men as well as separate prayer rooms. Our customer care personnel are selected for their people skills as well as diverse language skills in order to aid and guide our patients and attendants.

Visitors to the hospital were also given due consideration in the design of the premises. Given that hospitals are typically large buildings that can be confusing to navigate, informational signage in Arabic, English and braille has been installed on every floor. There is ample parking in the vicinity of the hospital with free valet facilities available. A large cafeteria on the premises offers a variety of tasty and nutritious food and beverages.



Meet our Medical Staff

Our medical staff are the absolute mainstay of our facility. While medical technology has become ever more sophisticated, it is ultimately the medical professionals and support staff who make the difference and turn the Medeor 24x7 Hospital offering into something that goes 'above and beyond' the call of duty.

Our doctors – the heart and soul of Medeor 24x7

Medeor 24x7 boasts a multi-national and highly experienced team of doctors sourced from around the globe. They were hand-picked for their ability to provide both expertise as well as for their passion for giving care and improving the overall wellness of their patients. With doctors of such high calibre it is given that international best practices are always followed when it comes to patient treatment and care.

Our nurses – the dedicated frontline of patient care

Nurses are an integral part of any hospital and spend more time on the 'frontline' interacting with patients than anyone else. For this reason we have

ensured that our multi-national team of nurses have received impeccable training from the best international institutions as well as that less obvious characteristic – a gift for empathy - to ensure that patients always receive the highest standards of care.

Our technicians –making an essential contribution every day

Although they are seldomly seen, their contribution is felt every day in the hospital. Our lab technicians perform an essential role in ensuring that the test results are always accurate and delivered in a timely fashion. Their contribution is vital and Medeor 24x7 Hospital has taken as much care with their selection as with our frontline medical staff.





Take a tour of the Hospital



Admissions

This is where you will begin your treatment. All our admissions are directed from the Outpatients Department and Emergency Room; walk-ins are also catered to. We are equipped to handle all emergencies except road accidents, poisoning and other medico-legal cases. Cases are prioritised during times of high demand.

Specialised Areas

Once again, the hospital has been designed to ensure patient needs always come first. The flow of patients through the hospital ensures minimal movement and maximum comfort, i.e., most surgical specialities are located near each other in order to facilitate the ease of patient movement and cross references. In the same vein, specialities are located adjacent to areas for medical check-ups. Women and children are given further consideration and are segregated to areas with limited access when necessary.

In addition, there are several areas in the hospitals that are set aside for specific needs in order to cater for special requirements that offer a higher level of personalised care. These special amenities include dedicated areas for women, children and staff who work in these areas have specialist training. The hospital also has specialised centres of excellence for neurosciences, urology, endocrinology and the treatment of diabetes and related illnesses.

Inpatient Rooms

The hospital offers a number of options for those who would like more privacy and comfort, including single rooms, private rooms and VIP suites. In addition, there are Adult and

Neonatal Critical Care Units, Day Care unit and observation beds for those patients who need to be closely supervised on a 24 hour cycle.

Pharmacy

Medeor 24x7 Hospital boasts a state of the art double armed robotic pharmacy, the first of its kind in the region. This high tech facility ensures that medicines are dispensed to patients in a very short period of time and this greatly increases the accuracy of prescribed medicine allocation, thereby minimising any potential errors. Inpatient areas feature our automated medication dispensing system, Omnicell which ensures that the correct patient receives the correct medication anytime.

Intensive Care Unit

Our Adult and Neonatal level 3 intensive care units are staffed by the highest calibre practitioners. We provide round the clock Intensivist and Neonatologist care to ensure the best possible outcomes for patients in need of the most critical attention.

Cath Lab

Our Cath Lab is designed to meet and exceed world standards in order to improve our response time and to enhance patient safety. This essential area assists in our cardio-vascular cases, including critical interventions such as angiographies and angioplasties and other such life-saving procedures that require the best possible skills and equipment. Our Bi-planar labs are equally well-appointed, and can make all the difference when neuro interventions are required to treat life-threatening events like strokes.



Operating Theatres

Featuring modular design, these state of the art operating theatres are specifically designed using pre-fabricated rooms in order to ensure a sterile and clean environment. It also makes it easier for the surgical team to configure the room to their needs, tailoring it to the procedure which may require the presence of extra personnel or equipment. There is a separate operating theatre for cesarean as well as separate Endoscopy and ESWL (Extra Corporeal Shock Wave Lithotripsy) suites.

Labour Delivery Room

Our Labour Delivery Room is positioned to provide maximum privacy for the patient and features the latest technology, including continuous fetal monitoring equipment and ultrasound facilities, to ensure a positive outcome for both mother and baby.

Diagnostics

The Diagnostics department is fully equipped with the latest technology. A leading medical and technical team on board provides diagnostic, interventional and therapeutic service for patients and the community. We make use of the most advanced medical imaging technology and established best practices in order to give our staff and thereby our patients a significant medical advantage. This allows us to distribute the results of your tests effortlessly, securely and immediately to physicians throughout the hospital and also to your referred physicians.

The radiology department is fully equipped and offers advanced diagnostic imaging technologies such as the 1.5 Tesla MRI, high-end 128 Slice CT

Scan and dual detector X-ray in order to meet the ever-changing needs of our patients and the broader community. It has designated rooms for different specialised examinations, a comfortable waiting area and a dedicated reception zone to assist you with your queries at all times.

Emergency Room

Our dedicated Emergency Room is open 24 hours with full backup and run by specially trained and professional staff, experienced in handling all life-threatening emergencies. They are supported by adequate and high-end equipment and trained in advanced adult and paediatric life support. The emergency room also features an isolation room for any suspected infectious cases.

Family Medicine and General Practitioners

Although we take pride in offering highly specialised medical care, we haven't neglected to consider the day to day conditions that also require medical attention of an exceptional standard. We are therefore pleased to include amongst our medical staff a number of experienced General Practitioners who can attend to patients and refer them on to specialists when necessary. We have several General Practitioners on duty at all times, both male and female, in order to ensure that patients are treated promptly. You can view the profiles of our doctors online to decide which one suits your needs best and call in to make an appointment or make one directly via our website for your convenience.





Tower Specialities and Programmes

Medeor24x7 Hospitals features specialised centres and programmes for chronic illnesses and rare conditions that may require an added level of expertise.

Diabetes

This centre provides the complete spectrum of treatment for a diabetic patient. Diabetes is a chronic disease that involves all systems of the body and therefore requires a specialised level of care. The centre is therefore staffed with experts from different specialties in order to provide a holistic programme of care for our diabetic patients.

Neurosciences

This centre combines the services of the neurology and neurosurgical departments. The scope of services range from the management of chronic headaches to complex brain surgeries.

Musculoskeletal

The Orthopaedics and the Rheumatology Department together form the Musculoskeletal Department. Bone and joint diseases, bone surgeries, joint replacement surgeries and spine surgeries all fall under the scope of the Musculoskeletal Centre.

Urology

The Urology Centre is equipped and staffed to take care of all male and female urinary tract diseases. Other conditions that will also be referred to the centre include obstructive blockage of the urinary tract, for example kidney stones and ureters. Causes of male infertility and impotence also fall under the care of the Urology Centre.

Aesthetics and Cosmetology

The Aesthetics and Cosmetology Centre offers assistance for people who want to improve their physical appearance. Teams of cosmetologists and plastic surgeons join together to achieve the desired result, helping to boost your confidence through a variety of expert cosmetic treatments and plastic surgery procedures.

Cardiology

The Cardiology function offers a full range of cardiac care, from non-invasive diagnostics through to cardiac CT angiography and interventional cardiology. This is augmented by support in the form of hypertension clinics and cardiac rehabilitation.

Ophthalmology

The Ophthalmology Centre caters to eye care for both adults and children. Our expertise includes surgery for cataracts, LASIK & vision correction, oculoplastic & facial plastic surgery; emergency eye care; treatment of glaucoma and corneal diseases. We also cater for paediatric ophthalmology, including retinal diseases and surgery.

Women & Child Care

Our specialists in women's and children's care provide support from fertility advice, antenatal care, and delivery through to neonatal care. We also provide newborn screening for metabolic disorders, an allergy clinic for children and parenting advice.



Contact us

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For more information or to book an appointment, please visit our website at www.medeor24x7.com

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